

Privacy Policy - Gone With the Poop LLC

Gone With the Poop LLC

Privacy Policy for Residential Clients

Effective Date: 04/18/2025

Your privacy is important to us. This Privacy Policy outlines how we collect, use, store, and protect your personal information when you use our residential pet waste removal services.

1. Information We Collect

We collect the following information from residential customers:

- Full name
- Residential address and property details
- Email address and phone number
- Payment method (processed via secure third-party providers)
- Preferred service frequency and scheduling preferences
- Notes about pets, gate access, and yard entry

We may also collect communication logs and feedback to enhance our services.

2. Purpose of Data Collection

Your personal information is used for the following purposes:

- To set up and manage your service account
- To communicate reminders and updates
- To dispatch technicians to the correct location
- To invoice and process payments securely
- To customize and improve the services we provide

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- To comply with applicable legal or safety regulations

3. Consent and Control

By using our services, you consent to the collection and use of your information as outlined in this policy.

You may request, edit, or delete your data at any time. You may also opt out of non-essential communications.

4. Data Security

We maintain secure systems and partner only with PCI-compliant payment processors. Access to customer data is restricted

to trained staff and stored within password-protected platforms.

5. Sharing of Data

We do not sell, lease, or rent your data. Your information may be shared with:

- Job scheduling software (e.g., Jobber)
- Secure payment processors
- Legal authorities, if legally compelled by court order

6. Retention Period

We retain your data for as long as necessary to fulfill the purpose for which it was collected. If you cancel services,

we retain your account information for up to 24 months unless a deletion request is submitted.

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7. Contact

To access, edit, or delete your information, please contact us at:

Phone: 719-822-6202

Email: gonewiththepoopllc@gmail.com